

Project Name:	Department of Energy BMIS-FM
Project Number:	BMIS- Phoenix Project Phase I
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IBM Proj Mgr:	Don A. Cox, PMP

Risk Analysis Report

Date.	10/09/01	Document ID:	ENG 031/Risk ID 072
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Describe the risk event or factor that has been identified: The quality of media distributed by Oracle for software upgrades has been poor. The last four upgrade/patch CD's delivered by Oracle have failed to install properly.

Describe possible outcomes that have been identified:

1. Delays and rework because of multiple attempts to obtain and install upgrades
2. Increased Infrastructure team workload to analyze installation issues and develop manual workarounds to get the new software installed.
3. Major impact to post-implementation system availability if upgrade downtime extends beyond normal scheduled maintenance.

Risk Symptom or Trigger	Event Horizon (expected timing if known)
Upgrades repeatedly fail to install.	Ongoing

Quantification of Impact: Currently low. Will increase dramatically if the issue continues after implementation, as downtime of the system will directly impact the ability of a large user community to perform their job functions.

Type of Impact:

Scope: <input type="checkbox"/>	Schedule: <input type="checkbox"/>	Budget: <input checked="" type="checkbox"/>	Quality: <input checked="" type="checkbox"/>
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Classified As:

Opportunity to Pursue: <input type="checkbox"/>	Threat to Respond To: <input checked="" type="checkbox"/>
Opportunity to Ignore: <input type="checkbox"/>	Threat to Accept: <input type="checkbox"/>

Response/Mitigation Strategy and Comments: The issue has been presented to Oracle at the team level. If issues continue, DOE management will escalate the issue through the appropriate levels of Oracle management.

Risk Identification and Evaluation Review and Sign-off:

DOE Project Manager:	<input type="checkbox"/> Approved as is
_____ Signature Date	<input type="checkbox"/> Approved pending noted changes
	<input type="checkbox"/> Not Approved

Team IBM Project Manager:	<input type="checkbox"/> Approved as is
_____ Signature Date	<input type="checkbox"/> Approved pending noted changes
	<input type="checkbox"/> Not Approved